

Office Administrator

Soft Skills

Attention to detail

Good communication skills/phone skills Reliable/self-management (e.g. being at work on time) Honest/ Trustworthy Good time management Able to follow instructions Responsible Willingness to learn Practical/logical

Teamwork & work independently Self-motivated Good customer service skills Good writing skills Flexible & Adaptable Positive attitude Relationship building skills Show initiative Problem solving skills Professional personal presentation Accurate Systematic / Methodical Able to learn new skills

Able to work unsupervised Strong communication skills Strong customer service skills Ability to multi-task Calm under pressure



Entry level

Senior level

Technical Skills

Organisational skills

Computer skills Literacy & numeracy skills (NCEA L2 beneficial – useful subjects: English, Business, Maths, Technology) Driver's licence Planning skills Record keeping skills Good computer skills Process driven Prioritisation skills Health and Safety knowledge Basic bookkeeping skills Basic data entry/management skills Ordering & manging supplies Useful qualification – L3-5 Business/Business Admin Minute taking Report writing/preparation skills **Event management** Ability to manage staff/coach/mentor Strong planning /prioritisation skills & can meet deadlines & manage conflicting priorities Proficient computer skills HR skills & knowledge Budgeting/Cost management Able to use accounting software (e.g. MYOB) Leadership skills/Conflict management skills Understand and adhere to confidentiality Strategic thinking Analytical skills Solution focused Advanced HR skills & knowledge

Roles

Work experience

Assistant Administrator Coordinator Support Personal Assistant

Office Manager Dispatcher **Executive Assistant** Senior Personal Assistant **Event Manager** Administration Manager Team Leader

Project Manager

Sound decision making skills