# **Storeperson/Warehousing Inwards and Outwards Goods**

### Soft Skills

Attention to detail Good communication skills/phone skills Flexibility including availability Reliable/self-management (e.g. being at work on time) Honest Able to follow instructions Responsible Willingness to learn Have humility, respect and self-awareness

Teamwork & work independently Customer service skills Enthusiastic Attention to detail Accurate Able to work to deadlines

Show initiative

Relationship building skills Able to work unsupervised Strong communication skills Problem solving skills Strong customer service skills

Able to handle high pressure situations Sound decision making skills



Pre-employment

Mid level

# Technical Skills

Able to pass Drug test and MOJ check **Organisational skills** Good time management **Computer skills** Fit & Healthy Able to lift loads Literacy & numeracy skills Forklift Licence Planning skills **Record keeping skills** Health & Safety conscious Spatial awareness Coordinated Clear understanding of the conditions of employment **First Aid Certificate** Ability to manage staff Leadership Performance management Strong planning skills Strong computer skills **Prioritisation skills** HR skills & knowledge **Negotiation skills** Strong Health & Safety skills/knowledge Budgeting Compliance Strategic thinking Analytical skills Solution focused Advanced HR skills & knowledge

Roles

Work experience

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Storeperson Despatcher Assistant Devanner Picker Pick Packer Loader/Operator

Team Leader Warehouse Operator Supervisor

# **Logistics Dispatcher**

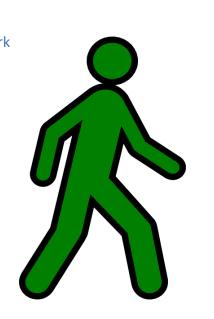
# Soft Skills

Attention to detail Good communication skills/phone skills Flexibility including availability Reliable/self-management (e.g. being at work on time) Honest Able to follow instructions Responsible Willingness to learn Have humility, respect and self-awareness

Teamwork & work independently Customer service skills Enthusiastic Accurate Able to work to deadlines Problem solving skills

Show initiative Relationship building skills Able to work unsupervised Strong communication skills Strong customer service skills Efficient Able to multi-task

Able to handle high pressure situations Sound decision making skills



Pre-employment

Entry level

Mid level Senior level **Technical Skills** 

Able to pass Drug test and MOJ check **Organisational skills** Good time management Computer skills Fit & Healthy Literacy & numeracy skills **Planning skills** Record keeping skills Health & Safety conscious Clear understanding of the conditions of employment Ability to manage staff Performance management Strong planning skills Strong computer skills **Prioritisation skills** HR skills & knowledge **Negotiation skills** Strong Health & Safety skills/knowledge Excellent time management skills Budgeting Inventory control Leadership Coach/mentor **Reporting skills** Strategic thinking Analytical skills Solution focused Advanced HR skills & knowledge Strong business knowledge

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Roles

Work experience Cadet

Trainee Assistant Coordinator

2IC Support Manager Supervisor Specialist Scheduler **Branch Manager** Team Leader

**Inventory Controller** Manager **Operations Manager** Warehouse Manager

# **Truck Driver**

# Soft Skills

#### Attention to detail

Good communication skills/phone skills Flexibility including availability Reliable/self-management (e.g. being at work on time) Honest Able to follow instructions Responsible Willingness to learn Have humility, respect and self-awareness

Teamwork & work independently Customer service skills Enthusiastic

Show initiative Relationship building skills Strong communication skills Problem solving skills Strong customer service skills Able to handle high pressure situations Sound decision making skills



## Technical Skills

Able to pass Drug test and MOJ check Organisational skills Good time management Fit & Healthy Literacy & numeracy skills Class 2, Forklift licence, Dangerous Goods

Planning skills (e.g. understanding the route, preparing for difficult terrain, road speed limits) Record keeping skills Technology skills (e.g. use of scanners, communication equipment, vehicle computers) Health & Safety conscious Spatial awareness/Coordinated Clear understanding of the conditions of employment Vehicle loading and load security

Ability to manage staff Performance management Strong planning skills Computer skills Prioritisation skills HR skills & knowledge Strong Health & Safety skills/knowledge Negotiation skills Class 4/5 licence

# **T&L Administration Services**

### Soft Skills

Attention to detail

Good communication skills/phone skills Reliable/self-management (e.g. being at work on time) Honest Able to follow instructions Responsible Willingness to learn Have humility, respect and self-awareness

Teamwork & work independently Customer service skills Flexible & Adaptable Positive attitude Accurate Self-motivated Able to meet deadlines Problem solving skills Well organised and systematic

Show initiative Relationship building skills Able to work unsupervised Strong communication skills Strong customer service skills High attention to detail Ability to multi-task Calm under pressure



Pre-employment

Senior level

Mid level

### **Technical Skills**

Organisational skills Good time management Computer skills Literacy & numeracy skills Drivers licence

Planning skills Record keeping skills Health & Safety knowledge Clear understanding of the conditions of employment Sound computers skills (Excel, SAP) Data entry skills

Ability to manage staff Performance management Strong planning skills Proficient computer skills Prioritisation skills HR skills & knowledge Budgeting/Cost management Leadership Coach/mentor

Strategic thinking Analytical skills Solution focused Advanced HR skills & knowledge

### Roles

Work experience

Trainee Administrator Customer Service Coordinator

Team Coordinator Project Administrator